

NIH-DC Initiative to Reduce Infant Mortality

Barriers, Motivators, and Facilitators of Prenatal Care Utilization in Washington, D.C.

SURVEY OF PRENATAL CARE PROVIDERS

The questions in this survey are designed to collect information on your perceptions of why women do or do not participate in prenatal care adequately. This information will serve as a guide for the development of interventions to increase prenatal care utilization in the District. Therefore, please try to give frank and complete answers to each of the questions you will be asked.

It should not take more than half an hour for you to complete this questionnaire.

FACILITY ID NUMBER:
(Please Leave Blank)

Label

DATE OF COMPLETION OF QUESTIONNAIRE:

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* **Name of Person Completing Questionnaire:** _____

* This will be used only if we need to contact you to clarify any of the responses you give. It will not be used in data analysis.

PART A. GENERAL INFORMATION

A1. Please specify the name of your facility below.

A2. What is the appropriate classification for your facility? Is it a....
(CIRCLE ONE ONLY)

Public hospital clinic.....1
Private hospital clinic.....2
Public community clinic.....3
Private community clinic.....4
Private group practice.....5
Private solo practice.....6

A3. What is the highest grade or year in school you have completed?

High School/GED.....09 10 11 12
University/College.....13 14 15 16
Post Graduate.....17 plus years

A4. How old are you?

_____YEARS

A5. What is your gender?

Male.....1
Female.....2

A6. What language are you most comfortable speaking?
(CIRCLE ONE)

English.....1
Spanish2
French3
Other (Please Specify).....4

A7. What other languages do you speak?
(CIRCLE ALL THAT APPLY)

English.....1
Spanish2
French3
None4
Other (Please Specify).....5

A8. Are you of Spanish, Latino, or Hispanic origin?

Yes.....1
No.....2

A9. What is your race or ethnic group? Are you....
(CIRCLE ONE)

Black/African American.....1
Asian/pacific Islander.....2
White.....3

Alaskan Native/American Indian, or...4

Other (**Please Specify**).....5

A10. Where were you born?

CITY COUNTY STATE
COUNTRY

PART B. WORK HISTORY

B1. Please circle the job title below that best describes the job you do at this facility:

(CIRCLE ONE ONLY)

Physician.....1

Midwife.....2

Nurse.....3

Physician assistant.....4

Social worker.....5

Nutritionist/Dietitian.....6

Other (**Please Specify**).....7

B2. How long have you been doing this job at this facility?

_____YEARS_____MONTHS

B3. How long have you been doing this job for your entire professional career?

_____YEARS_____MONTHS

B4. Have you ever worked in any other countries besides the United States?

YES.....1

NO.....2

6

SKIP TO Q. B6

B5. In what other countries have you worked?
(LIST ALL OTHER COUNTRIES)

a. _____

b. _____

c. _____

d. _____

e. _____

B6. Have you ever worked in any other part of the United States besides D.C.?

YES.....1

NO.....2

6

SKIP TO Q. B8

B7. In what states have you worked?
(LIST ALL OTHER STATES)

a. _____

b. _____

c. _____

d. _____

e. _____

B8. Have you ever worked in any other prenatal care facility in D.C.?

YES.....1

NO.....2

6 SKIP TO PART C, PAGE 7

B9. Please list the names of all other facilities in D.C. where you have worked, as well as your job title and the length of time you worked at each facility.

A) NAME OF FACILITY	B) JOB TITLE	C) LENGTH OF TIME
1. _____	1. _____	1. ____ YEARS ____ MONTHS
2. _____	2. _____	2. ____ YEARS ____ MONTHS
3. _____	3. _____	3. ____ YEARS ____ MONTHS
4. _____	4. _____	4. ____ YEARS ____ MONTHS
5. _____	5. _____	5. ____ YEARS ____ MONTHS

PART C. BARRIERS, MOTIVATORS, AND FACILITATORS

This next section is about your perceptions of women's barriers, motivators and facilitators to entering prenatal care. Please think of your perceptions as they apply to the facility where you are currently working. Your perceptions do not have to apply all the time to all women at the facility.

C1. Listed below are reasons why some women start prenatal care. Please tell us whether or not you think the following things make women start prenatal care at this facility.

Do you think women start prenatal care at this facility because.....

	YES	NO	DON'T KNOW
a) they want to learn how to protect their health	1	2	8
b) because they are afraid that they would have problems during the pregnancy without prenatal care	1	2	8
c) they want to talk to someone about their pregnancies	1	2	8
d) they want to learn better health habits	1	2	8
e) they want to learn about labor and delivery	1	2	8
f) they want to have healthy babies	1	2	8
g) their families want them to come in	1	2	8
h) their husbands or boyfriends want them to come in	1	2	8
i) their friends want them to come in	1	2	8
j) their health care or social workers want them to come	1	2	8

C2. Can you think of any other reasons women start prenatal care at this facility?

YES.....1

6

PLEASE SPECIFY

NO.....2

C3. The following is a list of things that women have told us make it easier for them to start prenatal care. Please tell me whether or not you think the following reasons make it easier for women to start prenatal care at this facility.

Do you think it is easier for women to start prenatal care at this facility because.....

	YES	NO	DON'T KNOW
a) they get rides to their appointments	1	2	8
b) they get free transportation	1	2	8
c) they get help paying for transportation	1	2	8
d) it is easy to get to the appointment using public transportation	1	2	8
e) a family member or friend provides child care	1	2	8
f) they get free child care	1	2	8
g) they get help paying for child care	1	2	8
h) child care is available <u>near</u> where they have their appointments	1	2	8
i) child care is available <u>at</u> where they have their appointments	1	2	8
j) the clinic <u>hours</u> are convenient for them	1	2	8

C4. Can you think of any other things that might make it easier for women to start prenatal care at this facility?

YES.....1

6

PLEASE SPECIFY

NO.....2

C5. The following is a list of things that affect women's decisions to start prenatal care. Please tell us if you think these reasons cause women to start prenatal care later (than they intended).

Do you think women start prenatal care later at this facility because....

	YES	NO	DON'T KNOW
a) they have no money to pay for prenatal care	1	2	8
b) they have no health insurance	1	2	8
c) they do not know they can get help paying for prenatal care	1	2	8
d) they do not know where they can get prenatal care	1	2	8
e) they could not get an appointment	1	2	8
f) they had to wait too long to get an appointment	1	2	8
g) their appointments get cancelled by the clinic	1	2	8
h) they don't like the attitudes of the staff	1	2	8
i) the hours at the clinic are not convenient for them	1	2	8
j) they don't think they can communicate with the staff	1	2	8
k) they have transportation problems	1	2	8
l) they have child care problems	1	2	8
m) they can not get time off from work	1	2	8

n) they have to wait too long in the waiting room to see a health care provider	1	2	8
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C6. Can you think of any other things that might prevent women from starting prenatal care earlier?

YES.....1	6	PLEASE SPECIFY
NO.....2		_____

C7. For many women their beliefs regarding prenatal care keep them from starting prenatal care. Please tell us if you think these reasons cause woman to start prenatal care later (than they intended).

Do you think women start prenatal care later at this facility because....

	YES	NO	DON'T KNOW
a) they are afraid of or do not like medical tests and examinations	1	2	8
b) they do not like needles or taking medicine	1	2	8
c) generally, they do not like health care workers	1	2	8
d) they have been dissatisfied with the care they have received	1	2	8
e) they go to the emergency room when there is a problem	1	2	8
f) they do not know they are pregnant	1	2	8
g) they went in late for a pregnancy test	1	2	8
h) they do not think they need prenatal care	1	2	8
i) they think they can take care of themselves during pregnancy	1	2	8
j) they get advice about pregnancy from family and friends	1	2	8
k) they do not want to be examined			

by a man	1	2	8
l) they do not want people to know they are pregnant	1	2	8
m) the pregnancy was unplanned	1	2	8
Do you think women <u>start</u> prenatal care later at this facility because....			

	YES	NO	DON'T KNOW
n) they are unhappy about being pregnant	1	2	8
o) they are thinking of having an abortion	1	2	8

C8. Can you think of any other things that prevent women from starting prenatal care earlier?

YES.....1

6

PLEASE SPECIFY

NO.....2

C9. For many women, stress and personal issues in their lives keep them from starting prenatal care. Please tell me if you think these reasons cause woman to start prenatal care later (than they intended).

Do you think women start prenatal care later at this facility because....

	YES	NO	DON'T KNOW
a) they do not feel well	1	2	8
b) of family problems	1	2	8
c) of problems with a husband or boyfriend	1	2	8
d) they get abused by their husbands or boyfriends	1	2	8
e) they have been under stress	1	2	8
f) they are depressed	1	2	8

g)	they do not feel good about themselves	1	2	8
h)	of personal problems	1	2	8
i)	they are not thinking straight	1	2	8

Do you think women start prenatal care later at this facility because....

	YES	NO	DON'T KNOW
j) they forget about appointments	1	2	8
k) they move a lot	1	2	8
l) they are homeless	1	2	8
m) they are afraid of crime near their home or the clinic/office	1	2	8
n) they are afraid of being found out by the Immigration and Naturalization Service	1	2	8

C10. Can you think of any other things that prevent women from starting prenatal care earlier?

YES.....1

6

PLEASE SPECIFY

NO.....2

C11. To what extent do you think the following things would make women start prenatal care earlier at this facility?

How much of a difference do you think it would make if....

	A LOT	SOME	A LITTLE	NONE
a) women got help with completing forms	1	2	3	4
b) women got incentives - such as gifts or money	1	2	3	4
c) women got help with paying for transportation	1	2	3	4

d)	women got rides to the clinic	1	2	3	4
e)	women got child care assistance	1	2	3	4
f)	women had home visitors	1	2	3	4

How much of a difference do you think it would make if....

		A LOT	SOME	A LITTLE	NONE
g)	the clinic had convenient hours for them	1	2	3	4
h)	women got a call to follow-up on missed appointments	1	2	3	4
i)	the staff were easy to understand	1	2	3	4
j)	women had financial support	1	2	3	4
k)	women had emotional support	1	2	3	4

C12. What other things can you think of that would help women start prenatal care earlier? How much?

		A LOT	SOME	A LITTLE
a)	_____	1	2	3
b)	_____	1	2	3
c)	_____	1	2	3
d)	NONE.....0			

C13. To what extent do you think the following incentives would make women start prenatal care earlier at this facility?

How much of a difference do you think it would make if they were given...

A LOT	SOME	A LITTLE	NONE
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a) help with paying for child care	1	2	3	4
b) help with paying for a babysitter	1	2	3	4
c) help with paying for baby supplies	1	2	3	4
	A LOT	SOME	A LITTLE	NONE
d) help with paying for food	1	2	3	4
e) movie tickets for keeping their appointments	1	2	3	4
f) help with paying for drug store items	1	2	3	4
g) money for keeping their appointments	1	2	3	4

C14. What other types or kinds of incentives can you think of that would make women start prenatal care earlier? How much?

	A LOT	SOME	A LITTLE
a) _____	1	2	3
b) _____	1	2	3
c) _____	1	2	3
d) NONE.....0			

PART D. BARRIERS, MOTIVATORS, AND FACILITATORS

This next section is about further perceptions you may have about women's barriers, motivators and facilitators to keeping prenatal care appointments. Please think of your perceptions as they apply to the facility where you are currently working. Your perceptions do not have to apply all the time to all women at the facility.

D1. Listed below are reasons why some women keep prenatal care appointments. Please tell us whether or not you think the following make women keep prenatal care appointments at this facility.

Do you think women keep prenatal care appointments at this facility because.....

	YES	NO	DON'T KNOW
a) they want to learn how to protect their health	1	2	8
b) because they are afraid that they would have problems during the pregnancy without prenatal care	1	2	8
c) they want to talk to someone about their pregnancies	1	2	8
d) they want to learn better health habits	1	2	8
e) they want to learn about labor and delivery	1	2	8
f) they want to have healthy babies	1	2	8
g) their families want them to come in	1	2	8
h) their husbands or boyfriends want them to come in	1	2	8
i) their friends want them to come in	1	2	8
j) their health care or social workers want them to come	1	2	8

D2. Can you think of any other reasons women keep prenatal care appointments at this facility?

YES.....1

6

PLEASE SPECIFY

NO.....2

D3. The following is a list of things that women have told us make it easier for them to keep prenatal care appointments. Please tell me whether or not you think the following reasons make it easier for women to keep prenatal care appointments at this facility.

Do you think it is easier for women to keep prenatal care appointments at this facility because.....

	YES	NO	DON'T KNOW
a) they get rides to their appointments	1	2	8
b) they get free transportation	1	2	8
c) they get help paying for transportation	1	2	8
d) it is easy to get to the appointment using public transportation	1	2	8
e) a family member or friend provides child care	1	2	8
f) they get free child care	1	2	8
g) they get help paying for child care	1	2	8
h) child care is available <u>near</u> where they have their appointments	1	2	8
i) child care is available <u>at</u> where they have their appointments	1	2	8
j) the clinic <u>hours</u> are convenient for them	1	2	8

D4. Can you think of any other things that might make it easier for women to keep prenatal care appointments at this facility?

YES.....1

6

PLEASE SPECIFY

NO.....2

D5. The following is a list of things that affect women's decisions to keep prenatal care appointments. Please tell us if you think each reason makes women miss prenatal care appointments at this facility.

Do you think women miss prenatal care appointments at this facility because...

	YES	NO	DON'T KNOW
a) they have no money to pay for prenatal care	1	2	8
b) they have no health insurance	1	2	8
c) they do not know they can get help paying for prenatal care	1	2	8
d) they do not know where they can get prenatal care	1	2	8
e) they could not get an appointment	1	2	8
f) they had to wait too long to get an appointment	1	2	8
g) their appointments get cancelled by the clinic	1	2	8
h) they don't like the attitudes of the staff	1	2	8
i) the hours at the clinic are not convenient for them	1	2	8
j) they don't think they can communicate with the staff	1	2	8
k) they have transportation problems	1	2	8
l) they have child care problems	1	2	8
m) they can not get time off from work	1	2	8

n)	they have to wait too long in the waiting room to see a health care provider	1	2	8
----	--	---	---	---

D6. Can you think of any other things that might make women miss prenatal care appointments?

YES.....1 **6** **PLEASE SPECIFY**

NO.....2

D7. For many women their beliefs regarding prenatal care make them miss prenatal care appointments. Please tell us if you think these reasons make women miss prenatal care appointments at this facility.

Do you think women miss prenatal care appointments at this facility because....

	YES	NO	DON'T KNOW
a) they are afraid of or do not like medical tests and examinations	1	2	8
b) they do not like needles or taking medicine	1	2	8
c) generally, they do not like health care workers	1	2	8
d) they have been dissatisfied with the care they have received	1	2	8
e) they go to the emergency room when there is a problem	1	2	8
f) they do not know they are pregnant	1	2	8
g) they went in late for a pregnancy test	1	2	8
h) they do not think they need prenatal care	1	2	8
i) they think they can take care of themselves during pregnancy	1	2	8
j) they get advice about pregnancy from family and friends	1	2	8
k) they do not want to be examined by a man	1	2	8

l)	they do not want people to know they are pregnant	1	2	8
m)	the pregnancy was unplanned	1	2	8

Do you think women miss prenatal care appointments at this facility because....

	YES	NO	DON'T KNOW
n) they are unhappy about being pregnant	1	2	8
o) they are thinking of having an abortion	1	2	8

D8. Can you think of any other things that prevent women from keeping prenatal care appointments?

YES.....1

6

PLEASE SPECIFY

NO.....2

D9. For many women, stress and personal issues in their lives make them miss prenatal care appointments. Please tell me if you think any of these reasons make women miss prenatal care appointments at this facility.

Do you think women miss prenatal care appointments at this facility because....

	YES	NO	DON'T KNOW
a) they do not feel well	1	2	8
b) of family problems	1	2	8
c) of problems with a husband or boyfriend	1	2	8
d) they get abused by their husbands or boyfriends	1	2	8
e) they have been under stress	1	2	8
f) they are depressed	1	2	8

g)	they do not feel good about themselves	1	2	8
h)	of personal problems	1	2	8
i)	they are not thinking straight	1	2	8

Do you think women miss prenatal care appointments at this facility because....

	YES	NO	DON'T KNOW
j) they forget about appointments	1	2	8
k) they move a lot	1	2	8
l) they are homeless	1	2	8
m) they are afraid of crime near their home or the clinic/office	1	2	8
n) they are afraid of being found out by the Immigration and Naturalization Service	1	2	8

D10. Can you think of any other things that make women miss prenatal care appointments?

YES.....1

6

PLEASE SPECIFY

NO.....2

D11. To what extent do you think the following things would make women keep prenatal care appointments at this facility?

How much of a difference do you think it would make if....

	A LOT	SOME	A LITTLE	NONE
a) women got help with completing forms	1	2	3	4
b) women got incentives - such as gifts or money	1	2	3	4
c) women got help with paying for transportation	1	2	3	4

d)	women got rides to the clinic	1	2	3	4
e)	women got child care assistance	1	2	3	4
f)	women had home visitors	1	2	3	4

How much of a difference do you think it would make if....

		A LOT	SOME	A LITTLE	NONE
g)	the clinic had convenient hours for clients	1	2	3	4
h)	women got a call to follow-up on missed appointments	1	2	3	4
i)	the staff were easy to understand	1	2	3	4
j)	women had financial support	1	2	3	4
k)	women had emotional support	1	2	3	4

D12. What other things can you think of that would make women keep prenatal care appointments? How much?

		A LOT	SOME	A LITTLE
a)	_____	1	2	3
b)	_____	1	2	3
c)	_____	1	2	3
d)	NONE.....0			

D13. To what extent do you think the following incentives would make women keep prenatal care appointments at this facility?

How much of a difference do you think it would make if they were given...

		A LOT	SOME	A LITTLE	NONE
a)	help with paying for				

child care	1	2	3	4
b) help with paying for babysitter	1	2	3	4
c) help with paying for baby supplies	1	2	3	4
d) help with paying for food	1	2	3	4

	A LOT	SOME	A LITTLE	NONE
e) movie tickets for keeping their appointment	1	2	3	4
f) help with paying for drug store items	1	2	3	4
g) money for keeping their appointments	1	2	3	4

D14. What other types or kinds of incentives can you think of that would make women keep prenatal care appointments? How much?

	A LOT	SOME	A LITTLE
a) _____	1	2	3
b) _____	1	2	3
c) _____	1	2	3
d) NONE.....0			

PART E. PLEASE MAKE ANY COMMENTS YOU WISH TO MAKE ABOUT PRENATAL CARE OR PRENATAL CARE UTILIZATION.

THANK-YOU FOR YOUR PARTICIPATION